

Conditions of use: internet access and computer use



It is a condition of use of the public computers (PC) and internet access available at Glen Eira Libraries that all users must read and accept the following conditions. A breach of these conditions may result in withdrawal of computer and internet access privilege or termination of library membership.

General conditions

- Materials displayed on the screen (whether a library PC or personal device) must be appropriate to a public access site — access will be immediately terminated if, in the opinion of library staff, this is not the case and the user may be asked to leave the library
- Software may automatically prevent access to certain sites, file types and protocols.
- Users are responsible for complying with copyright requirements.
- Parents/guardians are responsible for monitoring access to the internet by children under aged 18.
- It is the responsibility of wireless users to ensure they connect to the library wireless network. Council is not responsible for any costs incurred by users who connect to other service providers.

Library PCs:

Glen Eira Libraries provides computers for members of our community to use. To ensure as many people as possible have access:

- Library PCs may be booked in advance; a booking can be made up to seven days in advance.
- Bookings will be forfeited 10 minutes past the booked time.
- Sessions will be for 60 minutes and can be extended if the PC is not booked by another user
- PC sessions will automatically end 15 minutes before the library closes
- Library members may have only one active booking at a time.
- Only the person whose name is on the library card that the PC has been booked under may use that PC. If a person books a PC using another person's library card, they will be asked to vacate that PC.
- In busy times, Glen Eira Libraries reserves the right to limit all PC users to two hours usage that day.
- More than one person per PC is permitted at one time. However, where use causes distraction to others, library staff reserve the right to limit access.
- Users are responsible for the costs of printing as per charges determined by Glen Eira City Council. Users are required to pay for every copy printed and must complete printing before their session ends.

Security of information and data loss:

- The user acknowledges that the use of public computer and wireless networking facilities, such as those offered by Glen Eira Libraries, carries a high-risk of loss of data or data corruption due to viruses, network failure, computer failure, loss of internet connectivity and other causes and the user accepts that use of the library PCs or wireless network is undertaken entirely at the user's risk.
- Glen Eira library staff may be able to provide basic support for library PCs and internet access, but cannot provide detailed technical support for wireless devices.
- Wireless users are responsible for the operation and security of their own devices and data — not all wireless devices will be compatible with the wireless network.
- Under no circumstances shall Glen Eira City Council, its officers, employees, Councillors or agents, be liable for any direct, indirect, incidental, exemplary or consequential loss or damage (including, but not limited to, loss or corruption of data, loss or interruption of use, loss of profits, or adverse impact on the use, condition or safety of equipment) however caused and on any theory of liability (including negligence or otherwise) arising in any way out of the use of library PCs or accessing or attempting to access the internet whether via the wireless network or otherwise, even if Glen Eira City Council has been previously advised of the possibility of such damage.

